

2024 XL Summer Camp Saco Parent Handbook



PARENTS ONLY

Camp Dates

June 11th - August 30th

Camp Hours

9:00 AM - 4:00 PM

Early Drop Off

7:30 AM

Late Pick Up

5:30 PM

saco@xlsportsworld.com

www.xlsaco.com

400 North Street

Saco, ME 04072

(207)-209-1280

WELCOME TO XL SPORTS WORLD'S SUMMER CAMPS OF 2024!

Mission: Everyone at XL Sports World works hard to provide the best sports experience in all of our programs. Our Camp XL is no exception. Our common goal is to enhance a love of sports through a variety of games, excellent coaching, encouragement and a fun atmosphere.

Camp Objectives

1. To have a safe summer camp experience.
2. To enhance campers' social skills through group interaction, leadership opportunities and teamwork.
3. To increase campers' health and well-being through active participation in games, sports and other creative activities.
4. To build campers' character through positive values, peer engagement, interaction with adult role models, and diverse, instructive activities.
5. To have fun!

Staffing and Training

Summer camp staff members are hand-selected from a diverse pool of applicants who are carefully screened and evaluated by XL professionals. Qualified applicants are hired based on leadership abilities, experience working with children, character, and enthusiasm

Payment Policy for Camp

When you register your child for camp, a \$100.00 non-refundable deposit is required. The balance owed for each week must be received before the close of business on the Friday before the week of camp that your child will be attending. This is so we can have enough staff scheduled for the following week.

Payment Policy for Lunch

If you choose the daily lunch option for your child, the cost is \$10.00/day. You can pay daily with a camp lunch gift card or cash.

Payment Policy for Field Trips

For any optional field trips scheduled, there will be an additional per child fee. Each destination requires a one week notice for an appropriate head count. *Please note: on the field trip days have your child pack their lunch since we may not be back at the building at lunch time. Also make sure your child is wearing their camp shirt! For field trips that include water, please have your child come to camp with their swimsuits already on under their clothes and also with sunscreen applied. Staff will apply more sunscreen as needed throughout the day.

Cancellation/Refund Policy

Camp fees and deposits are NOT refundable. In case of illness or physical inability, a doctor's note is required and refund will remain at the discretion of the General Manager.

What to Bring

- All items should fit into a backpack, (labeled with the campers' name) camper should bring:
- Lunch (non-perishable and ready to eat) or money to purchase lunch.
- Refillable water bottle with the campers name clearly written on it.
- 2 (two) snacks, morning and afternoon.
- Change of clothes when necessary. Those 5 and under should have a change of clothes at all times.

What to NOT Bring

Camp is an interactive setting designed to serve as a retreat from amenities and build relationships with other campers and positive adult role models. Portable music devices, electronic games, cell phones, valuables, beyblades, cards etc. should be left at home. Campers will not be allowed to use cell phones unless a staff approves it for an emergency situation. Campers who choose to bring their phone will be asked to leave it in their backpack for the day. Campers can use XL Sports World's phone for emergencies.

What to Wear

- Shorts or comfortable pants
- T-shirt or something that your child can play in
- Closed toe shoes
- Field trip days, campers must wear the XL camp T-shirt

What NOT to Wear

- Jeans
- Expensive clothing or jewelry
- Items that promote tobacco, alcohol, or vulgar slogans
- Crop tops
- Open-toe shoes, flip flops or shoes with wheels

Lost Articles

XL Indoor Sports Center is NOT responsible for items lost or stolen from the premises, parking lot or activity areas. We strongly advise against your child bringing items with high monetary or sentimental value. Please check your child's belongings before leaving the facility to identify any lost or missing items. We do have a designated lost and found area, however, unclaimed items will only remain there for a limited time before it is donated to charity.

Drop Off/Pick Up Procedures

Drop Off:

Please come inside with your child(ren) for check-in. You do not need to present a photo ID when dropping off. You will be asked to list the person responsible for pick up that day and if not on the authorized pick up list, we will add them. Please remind that person to bring their ID with them for pick-up. Also at the time of drop off, please let us know if your child will be needing lunch that day. Lunch is \$10 and will need to be paid at that time.

Pick Up:

Whoever is picking up your child must present a photo ID and be on the authorized pick up list in Daysmart. Should an authorized person arrive to pick up a child and there is any reason to suspect that the person is under the influence of drugs/alcohol or appears to be of a mindset that presents a danger to the child, we reserve the right to withhold the child from being released. No ID, no releasing the child.

Camp Hours

XL Summer Camp hours are 9:00 AM - 4:00 PM. Extended care is provided from 7:30 AM - 9:00 AM and 4:00 PM - 5:30 PM at no additional cost. All campers **MUST** be picked up by 5:00 pm. Our camp staff is only here Monday through Friday during the hours of 7:30 am - 5:30 pm. Campers that are picked up after 5:30 pm will be charged a late fee of \$5 per minute.

Camp Groups

All campers are placed in age groups generated by our Daysmart system to divide campers evenly in groups for the number of campers that day.

Health and Safety

Medication Policy:

XL Sports World does not have medical professionals on duty, therefore we will not administer medication without written permission via the Medication Authorization Form from the parent or legal guardian. If your child requires medication during program hours, the following will be required on the form: The person registering the child must supply all necessary medication and give us written instructions, including dosage, time/frequency of administration, method of administration, name and phone number of doctor, reason for medication, and any other pertinent information related to the medication or condition. Non-prescription medication will not be administered.

Emergencies:

In case of emergency, XL Sports World staff will take immediate action to get campers the medical treatment needed while making every effort to contact you or the emergency contacts listed on your Daysmart account. Should there be any changes in contact names or numbers, please update your Daysmart account accordingly.

Illness:

XL Sports World cannot provide care for sick children. If your child is sick before camp they should remain at home for his/her sake and the sake of others. If your child shows signs of illness or fever during program hours, you will be called to pick up your child.

If you have questions about your camp schedule, payments, or your camp account, please call the camp office during business hours at 207-209-1280 or email the camp office saco@xlsportsworld.com.

Parent Responsibilities

Support at Home:

Children's actions often reflect situations they are experiencing at home, and we understand that disruptions in home environments occur. If there are any significant changes in home life (i.e. arguments with siblings, parent divorce, death of a pet, etc.), please let us know so we can serve as a supporter for your child.

Supervision:

Please do not leave your child on site before or after they are checked into the care of the summer camp staff unless he/she is under the care and supervision of a responsible adult.

Staff Interaction with Campers Outside of Camp:

XL Sports World strongly recommends that staff do not interact with program participants outside of the facility. This includes babysitting, phone/email communication, social media contact, etc. XL Sports World's staff should NOT transport children at any time unless approved as part of the camp program. Please do not ask staff members to provide care, supervision, or transportation for your child outside of camp.

Evaluations and Feedback

Your feedback is important! We appreciate your comments, ideas, and input on how to make our program better. If you have any questions, comments, or concerns at any point please feel free to reachout. You can email Emily Nhun, Camp Director, at emily.nhun@sofive.com or the GM of XL Sports World, Stephanie, at stephanie@xlsportsworld.com

Code of Conduct

Approach to Discipline

XL Sports World staff members are trained to provide positive behavior management, teach peaceful peer-to-peer conflict resolution and take a progressive approach to discipline. We attempt to determine the motivation of any child who is acting inappropriately and encourage them to take responsibility for their actions in an effort to keep all children physically and emotionally safe.

Rules and Expectations

During morning circle, the Camp Director will run down the expectations for all campers:

1. Keep hands, feet and all objects and other body parts to yourself
2. Be respectful of yourself, others and camp property
3. Listen and follow directions
4. Foul language/name calling is not permitted
5. Treat all campers with kindness and respect
6. Always tell a staff member if something is wrong or if you are upset
7. Be responsible for your personal belongings always
8. Play fair and have fun

The progressive discipline steps used for verbal altercations will be used at the discretion of the staff involved:

1. Verbal warning, redirection
2. Temporary removal from the activity, redirection
3. Parent/Guardian contacted, parent/guardian conference at pickup
4. Parent/Guardian contacted, removal for the remainder of the day
5. Parent/Guardian contacted, evaluation with camp director

XL Sports World will not tolerate physical fighting. The progressive discipline steps used for physical altercations are as followed:

1. Parent/Guardian contacted, removal for remainder of the day
2. Parent/Guardian contacted, evaluation with camp director

Threat to Safety

If a child is determined to be a threat to the safety of other children, staff members, or themselves, the child will be removed from the program immediately. Any incident of threat to safety can result in immediate termination from the program after a review of the incident.

Refund Policy Related to Behavior Issues

If a child is removed from the camp for any period of time, including suspension or termination, no refund will be awarded for the camp week in which they are removed. XL's coaches are not specifically trained to care for children with special needs but will accommodate all campers to the best of their ability

One Final Note

Our staff works extremely hard to get to know all our campers and to ensure that every camper feels safe and cared for while they are in our care. Please always treat our staff with respect. With many staff members working at the camp and a large number of campers each day, it is impossible for every staff member to know everything about your child's day. Please ask to speak to the Camp Director if you have something you would like to discuss about your child. We will always make the time to speak with you about your concerns and address every situation in a timely manner. If you have any issue you would like to discuss, please do not hesitate to bring it to our attention.